# MOTOR VEHICLE ACCIDENT GUIDANCE NOTES AND REPORT FORM



## **MOTOR VEHICLE ACCIDENT CLAIMS**

#### **Guidance Notes**

The following notes have been prepared to help you make your claim. We recommend that you read them carefully BEFORE submitting your form OR taking steps to have any repair work done.

#### **All Policyholders**

- 1. It is a condition of your Policy that you notify us of all accidents.
- 2. The accident report form should be completed and returned to us as soon as possible.
- 3. The questions should be answered as fully as possible. Do not delay sending in your form if you are unable to provide all the information immediately. These details can be sent to us at a later data.

#### For Comprehensive Policyholders

- The submission of a report form will not always mean that a claim will be recorded under the terms of your policy.
  - We appreciate that in some circumstances, you will wish to deal with the accident yourself and will not want us to take any action with regard to the repairs to your vehicle or in dealing with any Third Parties. If this is the case, please tick the box on the top left of the claim form. We will then note that your report form is for information purposes only.
- 2. If you are making a claim for repairs to your vehicle, we would prefer that you use one of our Recommended Repairers.
  - These garages have been carefully selected and will prepare an estimate which will be sent direct to us. Arrangements will be made for repairs to commence as soon as possible.
  - Once repairs are completed, we will settle the account direct with the garage (less any amount you are required to pay under the terms of your policy).

Our Recommended Repairer Scheme has been designed so that you may also enjoy the following benefits:

- free collection and delivery of vehicles within the Island.
- free valeting of vehicles on completion of repairs.
- loan or hire cars at preferential rates while your vehicle is in for repairs (this expense is not covered by your policy).

Please contact us, or your broker, for details of the Recommended Repairers in your area.

3. If you should decide not to take advantage of our Recommended Repairer Scheme, we will require two written estimates for our consideration.

If you have any queries please do not hesitate to contact ourselves or your broker.

TEAR OFF THIS SHEET AND RETAIN BEFORE RETURNING COMPLETED FORM TO US.

### **MOTOR VEHICLE ACCIDENT REPORT FORM**



If you do not wish us to handle the claim on your behalf and are completing this form for information purposes only - please tick box.

PLEASE COMPLETE ALL QUESTIONS FULLY TO AVOID DELAY IN HANDLING YOUR CLAIM

To assist you in completing this form and preparing your claim please read the notes attached.  $\,$ 

PLEASE COMPLETE IN BLOCK CAPITALS

E-mail: icci.claims@insurancecorporation.com

P.O. Box 160 St. Peter Port, Guernsey, GY1 4EY Channel Islands

St. Helier, Jersey, JE4 8ZZ Channel Islands Telephone: 01534 700200

P.O. Box 742

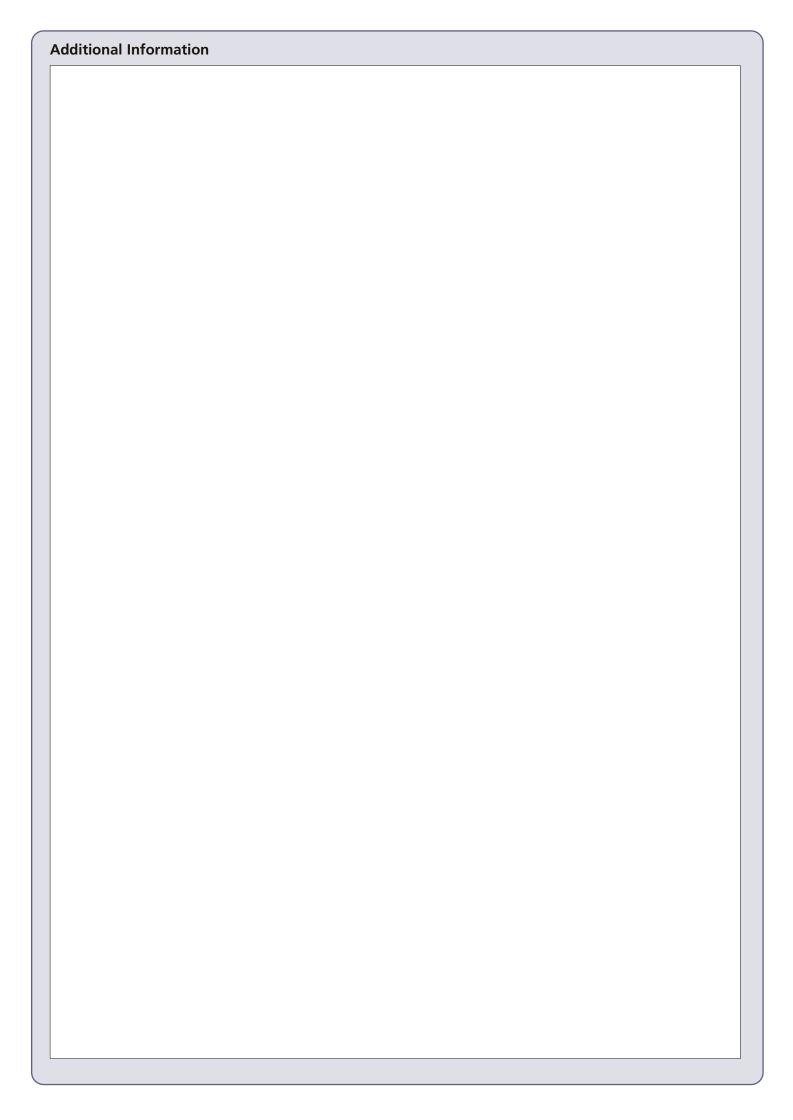
Telephone: 01481 713322 Telephone: 01534 700200 Facsimile: 01481 714426 Facsimile: 01534 768447

www.insurancecorporation.com

Policy No. Broker/Agent					
Name Mr,Mrs,Ms,Miss					
Postal Address	Postcode				
Telephone No. (Home) Telephone No.	(Work)				
Email Address Occupation/E	Business				
Are you VAT/GST registered? Yes No If yes, please indicate which: VAT GST					
Vehicle details					
Make Model	Registration No.				
Year first registered Value Engine Capacity	Chassis No.				
Give details of any trailer and/or loose container					
Is the vehicle, trailer or container owned by the policyholder?  If 'NO', give details of owner e.g. Hire Purchase company	Yes No				

Particulars of driver/use						
	Mr, Mrs, Ms, Miss					
Name						
Postal Address						
			Postcode			
Age	yrs	Date passed CI/UK driving test	/	1		
Type of licence held	Full Provisional Heavy goods					
Permitted groups						
If licence issued outside	Channel Islands or Great Britain or Northern Irelan	d, state how long held		yrs		
Was the vehicle being u	used on policyholders order or with permission?		Yes	No		
For what purpose was t	he vehicle being used?					
If the driver is not policy	yholder give details or relationship. e.g. employee,	family, relation, friend?				
	convicted to any driving/motoring offence within the cution pending?	e last 5 years or is	Yes	No No		
If 'YES', please give deta			res	NO		
b) Been i	nvolved in an accident during the last 5 years?		Yes	No		
ii 123 , piease give deta	alis					
If private car, who is the	e main user?					
				,		
	e to policyholders vehicle					
Damage			Point of impact:	Mark xxxxxx		
		f E		] R		
	e to your car our <b>Recommended Repairer Schemes</b> of the adviser about the most suitable repairer for your		ed repairs.			
Is your vehicle still in use	?		Yes	No		
Do you wish to claim for	damage to your vehicle (if covered) under this policy	?	Yes	No		
Where may our engineer	r inspect the vehicle?					

ive name and address	s of any independent witness	
Name		
Postal Address		
1 ostal 7 ladi ess		Postcode
Nama		
Name		
Name Postal Address		Partrada
		Postcode
Postal Address	accident	Postcode
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Particulars of other parties involved and property damage						
Name and address of owner and, if applicable, driver						
1. Name owner						
Postal Address						
		Postcode				
2. Name driver						
Postal Address						
		Postcode				
Reg No.						
Insurer's name						
Address						
		Postcode				
Policy No.						
Apparent damage						
Details of perso	ns injured					
Name own passengers						
Address						
		Postcode				
Nature of injury						
Others						
Address						
		Postcode				
Nature of injury						
Were the passengers v	vearing seat belts?	es No				
Were the passengers	employed by you?	es No				
NOTICE Insurers pass information to the Claims and Underwriting Exchange Register, run by Insurance Database Services Ltd (IDS Ltd) and the Motor Insurance Anti Fraud and Theft Register, run by the Association of British Insurers (ABI). The aim is to help us to check information provided and also to prevent fraudulent claims. Under the conditions of your policy, you must tell us about any incident (such as an accident or theft) which may or may not give rise to a claim. We will pass information relating to this incident to the registers.						
<b>DECLARATION:</b> I/We understand that you may ask for information from other insurers to check the answers I/we have provided. All communications relating to the accident must be forwarded immediately unanswered to Insurance Corporation. I/We declare that the information given in this form is true and correct to the best of my/our knowledge/belief.						
Signature of Insured	Date / /					

