

Motor Vehicle Accident Guidance Notes and Report Form

Motor Vehicle Accident Claims

GUIDANCE NOTES

The following notes have been prepared to help you make your claim. We recommend that you read them carefully BEFORE submitting your form OR taking steps to have any repair work done.

ALL POLICYHOLDERS

1. It is a condition of your Policy that you notify us of all accidents.
2. The accident report form should be completed and returned to us as soon as possible.
3. The questions should be answered as fully as possible. Do not delay sending in your form if you are unable to provide all the information immediately. These details can be sent to us at a later date.

FOR COMPREHENSIVE POLICYHOLDERS

1. The submission of a report form will not always mean that a claim will be recorded under the terms of your policy.

We appreciate that in some circumstances, you will wish to deal with the accident yourself and will not want us to take any action with regard to the repairs to your vehicle or in dealing with any Third Parties. If this is the case, please tick the box on the top left of the claim form. We will then note that your report form is for information purposes only.

2. If you are making a claim for repairs to your vehicle, we would prefer that you use one of our Recommended Repairers.

These garages have been carefully selected and will prepare an estimate which will be sent directly to us. Arrangements will be made for repairs to commence as soon as possible.

Once repairs are completed, we will settle the account directly with the garage (less any amount you are required to pay under the terms of your policy).

Our Recommended Repairer Scheme has been designed so that you may also enjoy the following benefits:

- free collection and delivery of vehicles within the Island.
- free valeting of vehicles on completion of repairs.
- loan or hire cars at preferential rates while your vehicle is in for repairs (this expense is not covered by your policy).

Please contact us, or your broker, for details of the Recommended Repairers in your area.

3. If you should decide not to take advantage of our Recommended Repairer Scheme, we will require two written estimates for our consideration.

If you have any queries please do not hesitate to contact ourselves or your broker.

Motor Vehicle Accident Report Form

If you do not wish us to handle the claim on your behalf and are completing this form for information purposes only - please tick box. ☐

PLEASE COMPLETE ALL QUESTIONS FULLY TO AVOID DELAY IN HANDLING YOUR CLAIM

To assist you in completing this form and preparing your claim please read the notes attached.

PLEASE COMPLETE IN BLOCK CAPITALS

Intact Insurance Channel Islands Limited

P.O. Box 160,
No.1, The Plaza,
Elizabeth Avenue,
St Peter Port,
Guernsey GY1 4EY
Tel: 01481 713322

P.O. Box 742,
26/30 Queen Street,
St Helier,
Jersey
JE2 4WD
Tel: 01534 700200

Email: claimsci@intactinsurance.co.uk
www.intactinsuranceci.com

Policy No.

Broker/Agent

Mr/Mrs/Ms/Miss/Other

Name

Postal Address

Postcode

Telephone No. (Home)

Telephone No. (Work)

Email Address

Occupation/Business

Are you VAT/GST registered?

Yes

☐

No

☐

If yes, please indicate which:

VAT

☐

GST

☐

Vehicle details

Make

Model

Registration No.

Year first registered

Value

Engine Capacity

Chassis No.

Give details of any trailer and/or loose container

Is the vehicle, trailer or container owned by the policyholder?

Yes

☐

No

☐

If 'NO', give details of owner e.g. Hire Purchase company

Particulars of driver/use

Mr/Mrs/Ms/Miss/Other

Name

Postal Address

Postcode

Age (years)

Date passed CI/UK driving test

Type of licence held

Full

☐

Provisional

☐

Heavy goods

☐

Permitted groups

If licence issued outside Channel Islands or Great Britain or Northern Ireland, state how long held (years)

Was the vehicle being used on policyholders order or with permission?

Yes

☐

No

☐

For what purpose was the vehicle being used?

If the driver is not policyholder give details or relationship. e.g. employee, family, relation, friend?

Has driver:

a) Been convicted of any driving/motoring offence within the last 5 years or is prosecution pending?

Yes

☐

No

☐

If 'YES', please give details

b) Been involved in an accident during the last 5 years?

Yes

☐

No

☐

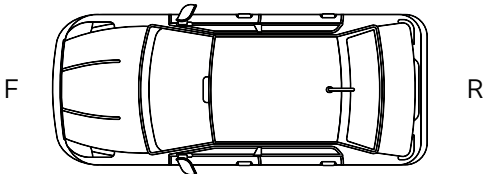
If 'YES', please give details

If private car, who is the main user?

Details of damage to policyholders vehicle

Damage

Point of impact: Mark xxxxxx

	
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(If we cover the damage to your car our **Recommended Repairer Schemes** offers the advantage of guaranteed repairs. Please ask your insurance adviser about the most suitable repairer for your particular vehicle).

Is your vehicle still in use? Yes ☐ No ☐

Do you wish to claim for damage to your vehicle (if covered) under this policy? Yes ☐ No ☐

Where may our engineer inspect the vehicle?

Sketch

Please make a rough sketch showing road widths, traffic lights, signs, warnings etc., where appropriate, indicate direction of vehicle with an arrow.

Give name and address of any independent witness

1.

Mr/Mrs/Ms/Miss/Other

Name

Postal Address

Postcode

Telephone No.

Email Address

2.

Mr/Mrs/Ms/Miss/Other

Name

Postal Address

Postcode

Telephone No.

Email Address

Circumstances of accident

Date

Time

Place: Street or Road

Parish/Town

Country

Speed

Were the Police called?

Yes

☐

No

☐

If **'YES'**, give details of Police Station concerned

Give details of what happened, including road conditions at the time

Were your headlights on?

Yes

☐

No

☐

Who do you consider at fault?

Self

☐

Other

☐

Both

☐

Particulars of other parties involved and/or property damage

Name and address of owner and, if applicable, driver

1.

Mr/Mrs/Ms/Miss/Other

Owner name

Postal Address

Postcode

2.

Mr/Mrs/Ms/Miss/Other

Driver name

Postal Address

Postcode

Registration No.

Insurer's name

Postal Address

Postcode

Policy No.

Apparent damage

Details of persons injured

Own passengers

Mr/Mrs/Ms/Miss/Other

Name

Postal Address

Postcode

Nature of injury

Others

Mr/Mrs/Ms/Miss/Other

Name

Postal Address

Postcode

Nature of injury

Were the passengers wearing seat belts?

Yes

☐

No

☐

Were the passengers employed by you?

Yes

☐

No

☐

NOTICE

Insurers pass information to the Claims and Underwriting Exchange Register, run by Insurance Database Services Ltd (IDS Ltd) and the Motor Insurance Anti Fraud and Theft Register, run by the Association of British Insurers (ABI). The aim is to help us to check information provided and also to prevent fraudulent claims. Under the conditions of your policy, you must tell us about any incident (such as an accident or theft) which may or may not give rise to a claim. We will pass information relating to this incident to the registers.

DECLARATION:

I/We understand that you may ask for information from other insurers to check the answers I/we have provided. All communications relating to the accident must be forwarded immediately unanswered to Intact Insurance Channel Islands Limited.

I/We declare that the information given in this form is true and correct to the best of my/our knowledge/belief.

Signature of Insured

Date