

HOME INSURANCE



Customer Service

At Insurance Corporation we have a real commitment to customer care. We have built a reputation as the company that puts our customers first and foremost.

You can help us to maintain this position by letting us know if you consider that our service has been unsatisfactory - the procedure is outlined below.

Our commitment to you

We aim to give our customers a high standard of service at all times.

If you are unhappy with our service for any reason, you should write initially to the Manager of Insurance Corporation, at the address shown on your Policy Schedule. This information can also be found in local telephone directories.

If matters are not resolved to your satisfaction, you are invited to write to:

The Managing Director Insurance Corporation of the Channel Islands Ltd P O Box 160, Dixcart House Sir William Place, St. Peter Port, Guernsey, GY1 4EY

Household Policy - Bedroom Rated

For Buildings, Contents, Personal Possessions,

This is **Your** Household Policy.

It is the evidence of the contract **You** have made with the Insurance Corporation of the Channel Islands Ltd. **We** will insure **You** during the **Period of Insurance** in the terms set out in **Your** Household Policy, in return for payment of the premium.

The Insurer hereby assigns to the Insured the benefit of the indemnity issued by The Insurer's Parent Company RSA Insurance Group plc.

The Schedule and any Endorsements are all part of the Policy. They show which Sections are in force and contain the details of **Your** insurance.

Cover will continue after the Renewal Date shown in the Master Schedule for any period for which **We** accept your renewal premium.

Use the Master Schedule and the Index to find the Sections **You** have insured and read them carefully along with the Schedule that goes with each one. **You** should also pay particular attention to the Conditions and Exclusions on pages 29-32, these apply to every Section.

Please make sure that **Your** Policy meets **Your** requirements. If it does not, tell **Us** or **Your** Insurance Adviser immediately. If **You** return it to us within 30 days **We** will charge **You** nothing, provided that **You** have not made a claim during the trial period.

The Policy sets out all the circumstances in which **You** can make a claim - **You** cannot claim in any other circumstances. Whilst Household cover is wide, it is not a maintenance contract and does not protect **You** or **Your Household** against every loss, e.g. where the only damage is wear, tear or deterioration - no insurance policy does.

Remember to tell Us if **You** plan to leave **Your Home Unoccupied** for more than 60 days and what additional security measures **You** are going to take since there is some reduction in cover in these circumstances.

The proposal and declaration made by **You** are incorporated in and form part of the contract. **You** must tell **Us** of any change in this information as soon as possible since failure to do so could invalidate **Your** Policy. **You** must not wait until the next renewal date.

Signed for the Insurer

For risks written from the Bailiwick of Jersey, Bailiwick of Guernsey or the Isle of Man the Insurance Contract is governed by Jersey Law, Guernsey Law, Isle of Man Law respectively.



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Definitions

Any word listed under 'DEFINITIONS' will carry the same meaning wherever it appears in the Policy in bold print

Policyholder/You/Your

Those named in the Schedule as the Insured

We/Us/Our

Insurance Corporation of the Channel Islands Limited

Your Household

You/Your family (including **Your** partner and all children) and any persons living permanently with **You** in **Your Home**. Resident domestic servants employed by **You**

Period of Insurance

The period for which **We** have accepted **Your** first or renewal premium

Home

The private house or self-contained flat at the address shown in the Schedule

Buildings

The **Home** and its domestic outbuildings, garages, greenhouses, swimming pools, tennis courts, patios, terraces, drives, footpaths, walls, gates, hedges and fences, including landlords fixtures and fittings, all on the same site

Bedrooms

Any rooms originally designed or converted for sleeping in, even if they are not used as bedrooms any longer

Fees

Architects, Surveyors and other professional fees which **You** have to pay in connection with repairing or reinstating the **Buildings**

Removal of Debris

Any amount **We** agree to pay for removing debris, demolishing, propping or shoring up parts of the **Buildings** which have been damaged

Property not covered

Aerials, satellite aerials, their fittings or masts Loss or damage to any building (including glasshouses) originally constructed for commercial purposes (unless otherwise shown on the Schedule)

Costs not included

Those which **You** have to pay to prepare a claim or those **You** incur without **Our** permission

States of Guernsey & Jersey, Isle of Man or Local Authorities Requirements

The additional costs **You** have to pay to repair the damage to comply with any building regulations, laws or ordinances of the States of Guernsey, Jersey, Isle of Man or other public authority

Accidental Damage

Damage caused by violent external means

Contents

Household goods and other articles in the Home or its domestic outbuildings, garages or greenhouses owned by any member of **Your Household** or for which they are responsible including motorised gardening equipment

Fixtures and fittings for which **You** are responsible as occupier and not owner including aerials, satellite aerials and their fittings or masts

Valuables

Clothing Personal Effects Money Business Equipment owned by any member of **Your Household** or for which they are responsible

Visitors and paying guests' personal possessions not otherwise insured

Business Equipment

Photocopiers, Facsimile machines, Desktop computers, Design or Drawing boards, Technical manuals or Reference books, Office furniture, Demonstration equipment, Trade samples or Stock in trade, kept within the home

Valuables

Articles made of precious metal, jewellery, furs, watches, photographic equipment, pictures, works of art, collections of coins, medals or stamps Costs not included

Any costs for complying with requirements notified before the loss or damage occurred

We will not pay for Damage caused by a deliberate act of any member of **Your Household**

Property not covered

Caravans, Small Craft, motor vehicles, trailers, vessels, aircraft and their respective accessories while attached Living creatures Plants, trees and shrubs in the garden Money and stamps belonging to resident domestic employees Securities, certificates other than savings certificates and documents Property or **Money** used or held for business or professional purposes which are not owned by Your Household Property more specifically insured by this or another policy Tools or instruments used or held for business or professional purposes

Property not covered Mobile phones Portable computers, organisers or similar equipment **Money** held or used for business purposes Pets or livestock Wines Spirits, Tobacco, Furs, Jewellery, Precious Metals or stones Property more specifically insured by this or any other Policy

Personal Effects

Articles normally worn or used and in either case carried about the person in everyday life

Money

Cash, bank and currency notes, cheques, money and postal orders, postage stamps (not part of a collection), savings stamps and savings certificates, premium bonds, luncheon vouchers, travellers cheques, telephone cards, season travel tickets and gift tokens - used or held solely for private, social and domestic purposes

Excess

The first part of each and every claim which You must pay as shown in the Policy and or the Schedule. If claims are made under two or more Sections for loss or damage caused by the same insured cause at the same time, the highest **Excess** only will be deducted from the total amount of the claims

Unoccupied

Not lived in by any member of **Your Household** or by any other person with **Your** permission

Property not covered Tools or instruments used or held for business or professional purposes other personal effects used or held for business or professional purposes which are not owned by **Your Household**

Property not covered Securities, certificates other than savings certificates and documents **Money** held for business or professional purposes which is not owned by **Your Household** Promotional vouchers Air Miles vouchers

Section 1 - The Buildings

1 Perils Covered

The **Buildings** are insured against damage by the following causes

- a Fire, Explosion, Lightning, Earthquake
- b Smoke
- c Escape of water or oil from any fixed water or heating installation or domestic appliance, water supply or sewage pipes
- d Impact involving an aircraft, aerial device or anything falling from them, or by a vehicle, train or animal
- e Falling trees, branches, telegraph poles or flagpoles
- f Falling receiving aerials, satellite dish aerials, their fittings or masts
- g Riot, Civil Commotion, Strike, Labour or Political Disturbance
- h Malicious persons or vandals

i Storm or Flood

We will not pay for The Excess shown in the Schedule

Damage caused by smog, agricultural or industrial operations or any gradual process

Damage to the component or appliance from which the water or oil escapes Damage occurring after **Your Home** has been **Unoccupied** for 30 consecutive days

Cost of removing debris The cost of removing a tree unless the **Buildings** are damaged at the same time

Damage to the receiving aerial, satellite dish aerial, fitting or mast

Loss or damage occurring after **Your Home** has been **Unoccupied** for 30 consecutive days Loss or damaged caused by any member of **Your Household**

Damage to gates, hedges, fences

The Buildings

The **Buildings** are insured against damage by the following causes

j Subsidence or Heave of the site beneath the Buildings or Landslip

k Theft or attempted theft

We will not pay for

An Excess of £1,000

Damage to outdoor swimming pools, tennis courts, patios, terraces, drives, footpaths, walls, gates, hedges or fences unless **Your Home** is damaged at the same time Damage caused by bedding down of new structures or settlement of newly made up ground. Damage to solid floor slabs, or resulting from their movement, unless the foundations beneath the external walls of **Your Home** are damaged at the same time Damage caused by river or coastal erosion Damage resulting from

demolition or structural repairs or alterations to the **Buildings**

faulty workmanship, defective design or the use of defective materials in the **Buildings**

Loss or damage caused by **You** or **Your Household**

Loss or damage occurring after **Your Home** has been **Unoccupied** for 30 consecutive days

2 Additional Cover

This Cover also provides insurance against

 a Pipes and Cables
 Accidental Damage to inspection covers and those underground services supplying the Buildings

b Glass and Sanitary Ware

Breakage of fixed glass in walls, doors and roofs including double glazed units, solar panels, ceramic hobs or tops and wash basins, pedestals, baths, sinks, lavatory pans and other sanitary ware in the **Buildings**

c Domestic Water or Heating Installations

> Damage to any fixed domestic water or heating installations caused by freezing, overheating or abnormal water pressure

- **d** Rent and Alternative Accommodation If **Your Home** is made uninhabitable by any of the causes insured **We** will pay the
 - a Rent **You** should have received but have lost whilst **Your Home** is unfit to live in
 - Reasonable additional costs of comparable alternative accommodation (including pets) until **Your Home** is fit to live in again

e Cover During Sale

If **You** contract to sell the **Buildings**, the purchaser who completes the sale shall have the benefit of the insurance provided by this Cover up to the date of completion, provided the **Buildings** are not otherwise insured We will not pay for The **Excess** shown in the Schedule

Damage which **You** are not legally responsible to repair Damage solely caused by mechanical or electrical fault or breakdown

Damage occurring after **Your Home** has been **Unoccupied** for 30 consecutive days

Damage to external installations caused by freezing unless suitable precautions have been taken to prevent freezing Damage resulting from rusting, corrosion or general wear and tear Damage occurring after **Your Home** has been **Unoccupied** for 30 consecutive days

Rent and Alternative Accommodation when the **Buildings** are not repaired in accordance with Sub-Section 5, Claims Settlement for Section 1

The Buildings

f Paying Guests

Loss of or damage to the **Buildings** by any cause insured whilst **Your Home** is occupied by paying guests in addition to members of **Your Household. We** must be notified if the number of paying guests exceeds six adults

3 Accidental Damage

This cover does not apply unless the Schedule states that **Accidental Damage** is included

What is insured

1 Accidental Damage

We will not pay for

- 1 Any **Excess** shown in the schedule
- 2 An **Excess** of £50 in addition to the **Excess** shown in the schedule whilst **Your Home** or any part of it is lent or let
- 3 Damage caused by
 - a Wear and tear, settlement or shrinkage
 - Wet or dry rot, atmospheric conditions, vermin, insects, chewing, scratching or soiling by domestic pets, fungus or a gradually operating cause
 - c Faulty workmanship, defective design or the use of defective materials
- 4 The cost of maintenance and normal redecoration
- 5 Any loss, destruction or damage excluded elsewhere in this Policy
- 1 Fees incurred without **Our** permission

2 Legal Fees

Legal Fees which **You** have to pay to repossess **Your Home** following occupation by squatters – up to £10,000

4 Inflation Protection for Section 1

As **We** have chosen **Your** sum insured for **You** the sum insured shown on **Your** schedule will not be adjusted in line with any recognised index.

5 Claims Settlements for Section 1

Following insured damage, We will settle Your claim as explained below

a If parts of the **Buildings** damaged by any of the causes insured are repaired or replaced, **We** will pay **You** the full cost of any necessary work done without any reduction for wear tear or betterment if at the time of the loss:

the **Buildings** are in good repair

the Sum Insured is not less than the full cost of rebuilding the Buildings

- b If the parts of the **Buildings** damaged by any of the causes insured are NOT repaired or replaced, or the **Buildings** are NOT in good repair, or the Sum Insured is less than the full cost of rebuilding the **Buildings**, **We** will pay **You** at **Our** option
 - i the cost of reinstating the damage less an allowance for any wear, tear or betterment or

ii the difference between the value of the **Buildings** prior to the destruction or damage and the value of the **Buildings** following the destruction or damage

c If at the time of damage the Sum Insured on **Buildings** is less than the full cost of rebuilding the **Buildings** then **You** shall be considered as being **Your** own insurer for the difference and shall bear a rateable share of the loss accordingly

We will also pay the following if the parts of the **Buildings** damaged by any of the causes insured are repaired or replaced

i Fees

- ii Removal of Debris
- iii States of Guernsey & Jersey, Isle of Man or Local Authorities' requirements
- iv Rent and Alternative Accommodation

Amount Payable

i -

The maximum amount payable in respect of any one incident is

- for **Buildings** including the Sum Insured (less any **Excess**)
- Fees, Removal of Debris and States of Guernsey & Jersey, Isle of Man or Local Authorities' requirements
- ii for Rent and Alternative Accommodation 25% of the Sum Insured on **Buildings** in

addition to the amount paid for the **Buildings**

The Sum Insured on Buildings will not be reduced following payment of a claim

Insurance is provided for any amounts which You become legally liable to pay in respect of

Accidental bodily injury, death or disease of any person

Accidental loss of or damage to property

arising

as owner (but not occupier) of the **Buildings** or the land belonging to the **Home**

Limit

- We will pay up to £2,000,000 in connection with any one incident or series of incidents constituting one occurrence, and any other legal costs which You have to pay provided We agree them by letter
- We will pay up to £2,000,000 for any single event that happens during any insurance period and is caused by You having owned and lived in any Home in the past, and which arises because of Section 3 of the Defective Premises Act 1972 or Section 5 of the Defective Premises (Northern Ireland) order 1975. We will only pay if:

At the time of the event **You** no longer have a legal title or any other interest in the **Home**; and There is no other insurance which covers your legal responsibility

If this policy is cancelled when **You** sell **Your Home You** will be insured for up to 7 years under the terms of paragraph 2 **We** will not pay for liability arising directly or indirectly from

Injury, death or disease of any member of **Your Household**

Loss of or damage to property owned or occupied by, or in the custody or control of, any member of **Your Household**

General Exclusion to Paragraph 6

We will not pay for liability directly or indirectly arising from

An agreement unless the liability would have existed without the agreement

Your employment, business or profession The use of lifts or mechanically or electrically propelled vehicles (other than gardening equipment)

If You should die Your legal personal representatives will have the protection of this Cover

Section 2 - The Contents

1 Perils Covered

The **Contents** are insured against loss or damage by the following causes while they are in **Your Home** or its domestic outbuildings and garages or in the open within the boundaries of the land belonging to **Your Home**

a Fire, Explosion, Lightning, Earthquake

- b Smoke
- c Escape of water or oil from any fixed water or heating installation or domestic appliance

d Impact with a building involving an aircraft, aerial device or anything falling from them, or by a vehicle, train or animal

- e Falling trees, branches, telegraph poles or flagpoles
- f Falling receiving aerials, satellite dish aerials, their fittings or masts
- g Riot, Civil Commotion, Strike, Labour or Political Disturbance
- h Malicious persons or vandals

i Storm or Flood

We will not pay for The Excess shown in the Schedule

Loss or damage caused by smog, agricultural or industrial operations or any gradual process

Damage to the component or appliance from which the water or oil escapes Loss or damage occurring after **Your Home** has been **Unoccupied** for 30 consecutive days

Loss or damage occurring after **Your Home** has been **Unoccupied** for 30 consecutive days Loss or damage caused by **You** or **Your Household**

The Contents

The **Contents** are insured against loss or damage by the following causes while they are in **Your Home** or its domestic outbuildings, garages and greenhouses

j Subsidence or Heave of the site beneath the Buildings or Landslip

k Theft or attempted theft

We will not pay for

Damage caused by bedding down of new structures or settlement of newly made up ground

Damage resulting from the movement of solid floor slabs unless the foundations beneath the external walls of **Your Home** are damaged at the same time

Damage caused by river or coastal erosion Damage resulting from

Demolition or structural repairs or

alteration of the **Buildings** Faulty workmanship, defective design or

the use of defective materials

Loss by deception, unless it is only entry that is gained by deception

Loss or damage caused by **You** or **Your Household**

Loss while **Your Home** or any part of it is lent or let or occupied by paying guests unless force is used to gain entry into or exit from **Your Home** or its domestic outbuildings, garages or greenhouses

Loss of Money from **Your Home** unless force is used to gain entry into or exit from **Your Home**, its domestic outbuildings or garages Loss or damage occurring after **Your Home** has been **Unoccupied** for 30 consecutive days

2 Additional Cover

This Cover also provides insurance against

a Deep Freezer Contents

Loss of or damage to food in a domestic deep freezer in **Your Home** caused by a rise or fall in temperature or contamination from refrigerant or refrigerant fumes. **We** will also pay for loss or damage to food which has been removed from the deep freezer following an incident insured by this Cover

b Mirrors and Glass

Breakage of mirrors, glass or ceramic hobs or tops to furniture and fixed glass in furniture in **Your Home**

c TVs, Videos, Computers

Accidental Damage to televisions, home computers, satellite tuners, video and audio equipment in Your Home and their aerials and satellite aerials

d Rent and Alternative Accommodation

If **Your Home** is made uninhabitable by any of the causes insured **We** will pay the

- Rent which **You** still have to pay for parts of **Your Home** which are unfit to live in
- Reasonable additional costs of comparable alternative accommodation (including pets) until **Your Home** is fit to live in again

We will not pay for The **Excess** shown in the Schedule

Loss or damage due to the deliberate act of the power supply authority or the withholding or restricting of power by the authority Loss or damage resulting from wilful neglect by **You** or **Your Household**

Damage occurring after **Your Home** has been **Unoccupied** for 30 consecutive days

Mechanical or electrical breakdown Damage to records, recording tapes or discs Damage caused by cleaning, assembling, repairing or dismantling of the apparatus Property not owned by any member of **Your Household**

The Contents

This cover also provides insurance against

e Door Locks

Replacement and installation of locks of any external door of **Your Home** or any garage domestic outbuilding or greenhouse or any domestic safe or burglar alarm keyswitch if the keys have been stolen

f Temporary Removal

Loss of or damage to the Contents by any cause insured in Paragraph 1 up to a maximum of 15% of the Contents sum insured while temporarily removed from **Your Home**

- a Into a bank safe deposit, occupied private dwelling or any building where any members of **Your Household** are living or carrying on their business within the Channel Islands or the British Isles
- b Elsewhere in the Channel Islands or the British Isles

g Reinstatement of Title Deeds

The cost of replacing the Title Deeds to Your Home if they are lost or damaged by any cause insured by Section 2 while in Your Home or lodged with your Mortgage Lender, Bank, Advocate or Solicitor - up to £250

h Loss of Oil and Metered Water

- Additional metered water charges
 incurred by **You** by any cause insured
 by Paragraph 1
- b The cost of oil lost from the domestic heating installation following
 Accidental Damage to any part of the domestic heating installation

Loss of **Money** by theft unless force is used to gain entry into or exit from a building

Loss or damage in a furniture depository, sale or exhibition Loss or damage by theft unless force is used to gain entry into or exit from a building

Loss occurring after **Your Home** has been **Unoccupied** for 30 Consecutive days

 $\boldsymbol{W}\boldsymbol{e}$ will not pay for

This cover also provides insurance against

i Christmas Gifts

Loss of or damage to Christmas Gifts by any cause insured by Section 2 whilst in **Your Home** during the month of December - up to 20% of and in addition to the **Contents** Sum Insured shown in the Schedule

j Wedding Gifts

Loss or damage to Wedding Gifts by any cause insured by Section 2 whilst in **Your Home** during the period one month before and after the wedding day of any member of **Your Household** - up to 20% of and in addition to the **Contents** Sum Insured shown in the Schedule

k Paying Guests

Loss of or damage to the **Contents** by any cause insured by this section whilst **Your Home** is occupied by paying guests in addition to members of **Your Household We** must be notified if the number of paying guests exceeds six adults

I Witness Expenses

Expenses incurred by any member of Your Household when required to act as a witness for criminal proceedings in a court as a prosecution witness or subpoenaed by the court for the purposes of the conduct of criminal proceedings up to £100 per day for each day or part of a day subject to a maximum of £1000 in any one **Period of Insurance** We will not pay for

Property excluded under the **Contents** definition of this Policy

Property excluded under the **Contents** definition of this Policy

Any court attendance expenses where any member of **Your Household** has not been a material witness to a crime Attendance at proceedings that have been brought against any member of **Your Household** Any court attendance for civil court

Any court attendance for civil court proceedings

3 Accidental Damage

This cover does not apply unless the Schedule states that **Accidental Damage** is included What is insured **We** will not pay for

- 1 Accidental Damage Accidental Damage to the Contents other than Landlords Fixtures and Fittings in Your Home and including while professional removers are moving the property from Your Home directly to Your new Home both situated within
 - a) The Channel Islands
 - b) The Isle of Man

2 Personal Possessions

Personal Possessions cover as defined under Section 3 with an additional Sum Insured equivalent to 50% of the Contents Sum Insured shown in the Schedule, up to a maximum of £20,000 for Personal Possessions unless the Schedule shows an additional amount under Section 3. Subject to the Terms, conditions and exclusions detailed in Section 3 - Personal Possessions

- 1 Any **Excess** shown in the schedule
- 2 Damage
 - a To Clothing and **Personal Effects** and **Money**
 - b Whilst **Your Home** or any part of it is lent or let
 - c Caused by
 - i Wear and tear, settlement or shrinkage
 - ii Wet or dry rot, atmospheric conditions, vermin, insects, fungus or a gradually operating cause
 - iii Faulty workmanship, defective design or the use of defective materials
 - iv Repairing, restoring, cleaning or dyeing
 - v Chewing, scratching, tearing or fouling by domestic pets
- 3 Damage solely caused by mechanical or electrical fault or breakdown
- 4 Any loss, destruction or damage excluded elsewhere in this Policy
- 5 Loss of or damage to property being moved by professional removers unless such property has been professionally packed and unless the terms and conditions required by the professional removers have been complied with
- 1 Any **Excess** shown in the Schedule
- 2 The Exclusions detailed under Section3 Personal Possessions

4 Inflation Protection for Section 2

As **We** have chosen **Your** sum insured for **You** the sum insured shown on **Your** schedule will not be adjusted in line with any recognised index.

5 Claims Settlement for Section 2

Following loss or damage by any of the causes insured

a Provided that at the time of loss or damage the Sum Insured on **Contents** is at least equal to the cost of replacing all the **Contents** as new

We will at Our option

either pay the cost of repairing, pay the cost of replacing as new with an item of similar quality replace as new with an item of similar quality

- any items of **Contents** lost or damaged

- or make a cash payment for
- b If the Sum Insured at the time of loss or damage is not as described above or **You** do not intend to repair or replace, **We** may make a deduction for wear, tear or betterment on all items lost or damaged
- c If at the time of damage the Sum Insured on **Contents** is less than the value of the **Contents** then **You** shall be considered as being **Your** own insurer for the difference and shall bear a rateable share of the loss accordingly
- d Notwithstanding the provisions of Paragraph 5a a deduction for wear, tear or betterment will be made for claims arising under Paragraph 2f Temporary Removal in respect of clothing and personal effects

Amount Payable

The maximum amount payable in respect of any one incident is

for **Contents** The Sum Insured (less any **Excess**) subject to the following а limits unless the Schedule shows an increased amount Valuables in total 40% of Contents Sum Insured Any one Valuable 10% of **Contents** Sum Insured **Money** £500 Visitors' and paying guests' Personal Possessions £500 **Business Equipment** £10,000 (except for stock in trade where a

maximum limit of £1,000 applies)

b for Rent and Alternative Accommodation Up to an amount not exceeding in the aggregate 25% of the Sum Insured on **Contents**

The Sum Insured on **Contents** will not be reduced following payment of a claim

6 Third Party Liability

Insurance is provided for any amounts which **You** or any member of **Your Household** becomes legally liable to pay in respect of

Accidental bodily injury, death or disease of any person

Accidental loss of or damage to property

arising

- As occupiers (but not owners) of the
 Buildings or the land belonging to the
 Home
- b In any other personal capacity
- c As an employer of any domestic employee
- d From the use of a firearm registered with the police authority

in the Channel Islands, Isle of Man or elsewhere in the world during a temporary visit for the purpose of travel only

Limit

- We will pay up to £2,000,000 in connection with any one incident or series of incidents constituting one occurrence plus any other costs, expenses and Advocates' or Solicitors' fees which You have to pay, provided We agree them by letter
- We will pay up to £10,000,000 for accidental bodily injury, death or disease of any domestic employee employed by Your Household including any other costs, expenses and Advocates' or Solicitors' fees which You have to pay, provided We agree by letter

We will not pay for liability arising directly or indirectly from

Injury, death or disease of any member of **Your Household** other than **Your** domestic employees

Loss of or damage to property owned by or in the custody or control of any member of **Your Household**

General Exclusions to Paragraph 6

We will not pay for liability arising directly or indirectly from

An agreement unless the liability would have existed without the agreement

The trade employment business or profession of any member of **Your Household**

The transmission of any communicable disease or virus by any member of **Your Household**

Injury, death, disease (other than to a domestic employee) or damage arising out of

The ownership of land or buildings by any member of **Your Household**

The occupation of land or buildings by any member of **Your Household** other than the **Buildings** or the land belonging to the **Home**

The use of horses for racing or steeplechasing

The ownership or use of any motorised or mechanically propelled or assisted vehicles including children's vehicles whether licensed for public road use or not (other than garden machinery and motorised or electric wheelchairs),

boats (other than rowing boats), sailboards, surfboards, jet skis and other similar items which are waterborne

aircraft, gliders and hang gliders

caravans

trailers,

lifts (other than stair lifts)

If **You** or the member of **Your Household** claiming should die, **Your** or their legal personal representatives will have the protection of this Cover

7 Tenants Liability for Damage

If **You** are a tenant of **Your** Home and not the owner or leaseholder, insurance is provided for all sums which **You** are liable to pay under the terms of **Your** tenancy agreement for

a **Buildings**

Damage to the **Buildings** by any of the causes listed under Paragraph 1 of section 2 - The Contents (Page 15 + 16) other than Fire, Subsidence, Heave and Landslip

b Decorations and Fixtures

Damage to the internal decorations or landlords fixtures and fittings of the **Buildings** from any of the causes listed under Paragraph 1 of Section 2 - The Contents (Page 15 + 16)

c **Accidental Damage** to inspection covers and to those underground services supplying the **Buildings** other than Damage solely caused by mechanical or electrical fault or breakdown

d Glass and Sanitary Ware

Breakage of fixed glass in walls, doors and roofs including double glazed units, solar panels, ceramic hobs or tops and washbasins, pedestals, baths, sinks, lavatory pans and other sanitary ware in the **Buildings**

Amount Payable

The maximum amount payable is 20% of the Sum Insured on the **Contents** in any one **Period of Insurance**

Note: We suggest that You examine Your tenancy agreement to ensure Your liabilities are adequately covered by the above

8 Compensation for Death of any Member of your Household

This cover provides insurance against

Fatal injury to any member of **Your Household** happening within **Your Home** caused by visible violence by thieves or fire, subject to a maximum of £7,500 in any one **Period of Insurance**

Section 3 - Personal Possessions

1 Cover

This cover does not apply unless Section 2 - The Contents Paragraph 3 - Accidental Damage is operative, or, the Sections marked with Sums Insured are shown on the Schedule. When operative, the cover provided by this Section applies within the following territorial limits:-

Anywhere within the Channel Islands or Isle of Man Elsewhere within the British Isles Elsewhere in the world for the purposes of travel only

A Unspecified valuables, clothing and personal effects, pedal cycles, sports equipment, students personal possessions, personal money, credit cards, mobile phones and portable computers

What is insured

Property owned by any member of **Your Household** or for which they are responsible

 a accidental loss of or damage to Valuables, Clothing and Personal Effects, Pedal Cycles, Sports Equipment, Specialised Sports Clothing, Mobile Phones, Portable Computers and their accessories We will not pay for

Any **Excess** shown in the schedule Loss or damage listed under 'General Exclusions to Cover 3' Any article used or held for business or professional purposes which are not owned by **Your Household** Tools or instruments used or held for business or professional purposes

Contact lenses, china, glass or porcelain articles Theft of cycles or parts of the cycles whilst outside the boundaries of the land to the **Home** unless the cycle is in a locked building or has been attached to a permanent fixture and immobilised by a security device Loss or damage while cycles are being used for racing

Loss or damage to tyres or accessories unless the cycle is lost or damaged at the same time Equipment for mountaineering, potholing, parachuting, windsurfing, surfing, motor vehicles, trailers, Caravans, boats, vessels, aircraft and their respective accessories Living creatures

Loss or damage while taking part in organised racing (other than on foot) or professional sport Loss or damage to golf balls unless contained in the golf bag at the time of the loss or damage

Personal Possessions

What is insured

- b loss or damage to items belonging to or in the custody of members of Your
 Household whilst residing away from
 Home for the purposes of further education
- c loss of Money

d loss from fraudulent use by unauthorised persons of credit, charge, cheque, debit and cash cards issued in the British Isles

e loss from fraudulent use by unauthorised persons of mobile phones

We will not pay for

Loss or damage to mobile phone or portable computer accessories unless the mobile phone and or portable computer is lost or damaged at the same time

Theft of unattended articles unless from within a locked store or locker following forcible or violent entry and or exit in addition to the exclusions listed above

Securities, certificates other than savings certificates and documents Depreciation in value of **Money** Loss of **Money** caused by errors or omissions in payments, receipts or book-keeping Loss of **Money** not reported to the Police within 24 hours of discovery

Losses of cards not reported to the Police and the issuing organisation within 24 hours of discovery

Losses caused by use by any member of **Your Household** or with their permission Losses from fraudulent use of stolen mobile phones not reported to the Police and the issuing organisation within 24 hours of discovery

B Specified Items

What is insured

Accidental loss of or damage to items specified in the Schedule and owned by any member of **Your Household** or for which they are responsible We will not pay for

The **Excess** shown in the Schedule Loss or damage listed under 'General Exclusions to Section 3' Tools or Instruments used or held for business or professional purposes Any other article used or held for business or professional purposes which is not owned by **Your Household**

2 Inflation Protection for Section 3

As **We** have chosen **Your** sum insured for **You** the sum insured shown on **Your** schedule will not be adjusted in line with any recognised index.

3 Claims Settlement for Section 3

We will at Our option

either pay the cost of replacing as new with an item of similar quality, replace as new with an item of similar quality

or make a cash payment for

If you do not intend to repair or replace we may make a deduction for wear, tear or betterment on all items lost or damaged

Amount Payable

The maximum amount payable in respect of any one incident is

Α	а	for Unspecified Valuables,	The Sum Insured (less any Excess) subject to a	
		Clothing and Personal Effects , Sports Equipment and Specialised Sport Clothing, Portable Computer and their accessories	maximum amount of £2,000 in respect of any one item	
	b	loss or damage to items belonging to or in the custody of members of Your Household whilst residing away from Home for the purposes of further education	A total limit (unless Specified) of £2,500 per student (less any Excess) subject to a maximum amount of £500 in respect of any one item (unless Specified)	
	c d e f g	Money£500Credit Cards£1,500loss from fraudulent use byunauthorised persons of mobilephones£100Mobile Phones£1,000Pedal cycles£2,500	- In addition to the Sum Insured (less any Excess)	
В	for	Specified Items	The Sum Insured (less any Excess)	

The maximum amount payable in respect of any one incident of theft from unattended road vehicles is

£1,000

4 General Exclusions to Section **3**

We will not pay for

Damage due solely to wear and tear Damage caused by cleaning, dyeing, repairing, restoring or renovating Damage caused by chewing, scratching, tearing or fouling by domestic pets for which **Your Household** is responsible, vermin, insects, mildew, fungus or atmospheric conditions Damage solely caused by mechanical or electrical breakdown Loss by deception unless it is only entry in to

Your Home that is gained by deception Theft from unattended road vehicles other than from a locked luggage boot, luggage or glove compartment following forcible and violent entry to a securely locked vehicle

Conditions which apply to the whole policy

1 Policy Terms and Conditions

You and members of **Your Household** and any other person entitled to cover under this Policy must comply with its terms and conditions

2 Precautions

You must take all reasonable steps to prevent or minimise loss, damage or accident and maintain the insured property in a sound condition and good repair

3 Unoccupancy

Provided **You** ensure that not later than the 30th consecutive day of any extended period during which **Your Home** will be **Unoccupied**, **You** have appointed a person responsible to **You** to carry out an internal and external inspection of **Your Home** at least twice during every period of seven consecutive days and **You** have;

- turned off the water supply at the main stopcock and drained the system down

or

- maintained by means of thermostats central heating of **Your Home** at an ambient temperature of not less than 7 degrees Celsius

We will agree to substitute the expression "30 consecutive days" for "60 consecutive days" in any exclusion or limitation relating to **Your Home** being **Unoccupied** for the duration of such extended period

4 Other Insurance

If any loss, damage or legal liability covered under this Policy is also covered by any other insurance **We** will not pay more than **Our** rateable proportion of any claim

5 Annual Premium Cancellation

You may cancel the Policy by giving **Us** written instructions. Any return of premium will depend upon whether there has been a material change in the risk, how long the Policy has been in force and whether any claims have been made

We may also cancel the Policy by sending 7 days notice by letter to **Your** last known address. If We cancel the Policy We will make a full refund of the premium for any unexpired period of cover

6 Monthly Premium Cancellation

You may cancel the Policy by giving **Us** written instructions. **You** should also instruct **Your** Bank or Building Society to cancel **Your** Direct Debit arrangement

We may cancel the Policy. If We cancel Your Policy or Your Policy is cancelled because Your Bank or Building Society is not prepared to honour Your Direct Debit application We will write to You at Your last known address confirming that all cover will cease 7 days after the date of Our letter

If the Policy is cancelled either by You or Us, We will stop applying for Your monthly premium

Conditions

7 Notification of a Claim

When **You** become aware of a possible claim under this Policy, **You** must notify **Us** in writing without delay. If there has been theft, attempted theft, vandalism, any malicious act or any member of **Your Household** loses any article **You** must also tell the Police immediately

You must at Your own expense provide Us with all details and evidence We request, including written estimates and proof of ownership and value. Do not dispose of any damaged items until We have had the opportunity to inspect them. Any writ, summons or other legal document served on You or any member of Your Household in connection with a possible claim must be sent to Us immediately. You must not answer any correspondence without Our consent

8 Conduct of the Claim

You must give whatever information or assistance **We** request and must not admit, deny or negotiate any claim without **Our** written consent

No property may be abandoned to Us

9 Subrogation

Before or after **We** pay **Your** claim under this Policy **You** must, if **We** ask **You**, take, or allow **Us** to take in **Your** name, all the steps needed to enforce **Your** rights against any other person

We will pay any costs and expenses involved

10 Alteration in Risk

You must notify **Us** immediately of any alteration in risk which materially affects this insurance, including changing the number of **Bedrooms** in **Your Home**

11 Arbitration

If any difference shall arise as to the amount to be paid under this Policy (liability being otherwise admitted) such difference shall be referred to an arbitrator to be appointed in accordance with the Chartered Institute of Arbitrators provisions. Where any difference is to be referred to arbitration, the making of an award shall be a condition precedent to any right of action against **Us**

12 Fraud

If any claim is in any way fraudulent or if any fraudulent means or devices are used by the **Policyholder** or anyone acting on his behalf to obtain any benefit under this Policy or if any Damage be occasioned by the wilful act or with the connivance of the **Policyholder** all benefits under this Policy shall be forfeited

Exclusion which apply to the Whole Policy

We will not pay for

1 Matching of Items

The cost of replacing any undamaged item or parts of items forming part of a set (other than a pair) suite, carpet or other article of a uniform nature, colour or design where the remaining item or items are still usable and the loss or damage occurs

- a within a clearly identifiable area or to a specific part and
- b replacements cannot be matched

2 Existing and Deliberate Damage

- a Any loss or damage occurring before cover starts
- b Loss or damage caused deliberately by You or Your Household

3 Loss of Value

Depreciation or loss in value of property other than that specified under Paragraph 5 b ii of Claims Settlement for Section 1 if the claim is to be settled on this basis

4 Wear and Tear

Wear and tear or any gradually operating cause

5 Consequential Losses

Consequential Loss of any kind or description incurred by You or Your Household

6 Radioactive Contamination and War Risks

Any loss or damage to property, legal liability, expense, consequential loss or bodily injury directly or indirectly caused by or arising from or contributed to by

- a ionising radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel
- b the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component of it
- c war, invasion, act of foreign enemy, hostilities (whether war is declared or not), civil war, rebellion, revolution, insurrection or military or usurped power

7 Sonic Bangs

Loss or damage caused by pressure waves from aircraft or other aerial devices travelling at sonic or supersonic speed

8 Dangerous Dogs Act 1991

Liability arising directly or indirectly from injury, death, disease (other than to a domestic employee) or damage caused by any dog of a type referred to whether specifically or otherwise in Section 1 (1) of the Dangerous Dogs Act 1991 or any similar legislation in the Channel Islands or the Isle of Man

9 Climatic Conditions

Loss or damage directly occasioned by frost (except for damage resulting from the escape of water from any fixed water installation) or sudden changes of temperature

Exclusion

10 Confiscation or Nationalisation

Loss or damage caused by confiscation or nationalisation by any authority

11 Terrorism

Any loss, damage, liability, cost or expense of any kind directly or indirectly caused by, resulting from or in connection with any act of terrorism

For the purpose of this exclusion, "terrorism" means the use, or threat of use, of biological, chemical and/or nuclear force or contamination by any person(s), whether acting alone or on behalf or in connection with any organisation(s) or government(s), committed for political, religious, ideological or similar purposes including the intention to influence any government(s) or put any section of the public in fear

12 Date change and computer viruses

Loss or damage caused directly or indirectly to equipment because it fails correctly to recognise the date change to year 2000 or any other date in a way that it does not work properly or at all; and

- by computer viruses

Equipment includes computers and anything else insured by the policy which has a microchip in it

Computers include hardware, software, data, electronic data, processing equipment and other computing and electronic equipment linked to a computer

Computer viruses include any program or software which prevents any operating system, computer program or software working properly or at all

Making a Claim

Naturally we hope you don't have any accidents or misfortune, but if you do, the following advice might be useful:

- First of all, look at your policy to check that the loss or damage is covered. Look up the appropriate Section in this booklet to see precisely what is provided. Read carefully any exceptions or conditions that may apply. Remember that your Household Policy does not cover any loss or damage which has been caused purely by wear and tear it is not a maintenance contract. If you wish to make a claim please obtain and complete a claim form and send it to Ross-Gower or the Insurance Corporation Claims Department
- Remember to tell the Police as soon as you can if property has been stolen, maliciously damaged or you lose a valuable article
- When it is necessary, you should arrange for emergency repairs to be carried out to prevent further damage to your property. For example, if you have a frozen pipe you should turn off the water supply and if necessary call out a 24-hour plumber
- Where repairs are not necessary immediately, you should get two estimates wherever possible and send them to us with your claim form. Do not delay sending in the claim form until you get the estimates simply tell us that they are being obtained. Once we have agreed an estimate, you can get the work done and then send the final account for settlement
- If your claim includes damage to boilers or tanks, you must not dispose of the damaged items before we have had the opportunity to inspect them
- If someone is making a claim against you for any injury to them or damage to their property, you must send us full details, in writing, as soon as possible. Any letters or documents you receive should be sent to us, unanswered without delay. It is most important that you leave us to deal with the matter on your behalf and do not get involved in any correspondence with the other person

If you have any queries or if you need any help to make your claim, just let us know

Security Condition

Where the Schedule shows the Security Condition applies

Insurance against theft or attempted theft is subject to the following security arrangements being in force at the time of the loss:

- a The door used as final exit from **Your Home** shall be fitted with a mortise deadlock with at least 5 levers, approved under BS3621 (thief resistant locks) or with an alternative acceptable locking device
- b All other external doors, unless secured as shown in a above, shall be fitted with acceptable key operated security bolts fitted top and bottom to each leaf and supplementing any existing locks
- c Sliding patio doors shall be fitted with acceptable key operated security locks fitted top and bottom or with acceptable key operated window locks
- d All windows (accessible from the ground, adjoining roofs and porches or via downpipes) and skylights shall be fitted with acceptable key operated window locks
- e All external doors and the windows specified in d above shall be secured using the acceptable security devices whenever **Your Home** is left unattended, and the keys withdrawn from the locks
- f When **Your Household** retires for the night all external doors and windows specified in d above except those in occupied bedrooms shall be secured using the acceptable security devices and the keys withdrawn

Advice on home security can be obtained from your local Crime Prevention Officer, reputable locksmiths and security companies

Sharing Information

Insurers pass information to the Claims and Underwriting Exchange register, run by Insurance Database Services Ltd (IDS Ltd). The aim is to help us to check information provided and also prevent fraudulent claims. When you tell us about an incident (such as fire, water damage or theft) which may or may not give rise to a claim, we will pass information relating to it to the register

You can ask us for more information about this

You should show this schedule to anyone who has an interest in property insured under this policy

We may pass on your personal data to other companies for processing on our behalf. Some of the companies may be based outside Europe in countries which may not have laws to protect your personal data, but in all cases we will ensure that it is kept securely and only used for the purposes for which you provided it. Details of the companies involved can be provided to you on request

Endorsements

The following clauses apply only if they are mentioned in the **schedule**.

1. Hotel and motel clause

This insurance does not cover theft or disappearance of jewellery from hotel or motel rooms during your absence from such rooms. (This clause overrides exclusion I of section five).

2. Alarm clause

This insurance does not cover theft:

- when you have left the premises without an authorised occupant, or
- at night,
- unless:
- a) at all such times the intruder alarm has been put into full and effective operation, and

b) the intruder alarm is kept in good working order throughout the **period of insurance** under a maintenance contract with the installing company.

3. Safe clause

This insurance does not cover theft of jewellery from the **home** unless the jewellery is kept in a locked safe whilst not being worn.

4. Keys clause

This insurance does not cover theft of jewellery from safe(s) unless you have removed the keys of the safe(s) from the **home** while **you** are absent from the **premises**.

5. Climatic conditions clause

This insurance does not cover loss or damage caused by dryness, dampness, extremes of temperature or exposure to the light.

6. Musical instruments clause

This insurance does not cover the breaking of strings, reeds or drumheads forming part of musical instruments.

7. Theft limitation clause

This insurance does not cover theft or attempted theft from the **home** other than as a result of violent and forcible entry.

8. Non-standard construction clause

It is agreed that the private dwelling of the **home** is not of **standard construction**.

9. Minimum security clause

This insurance does not cover theft from the private dwelling of the **home** unless the undernoted minimum protections are fitted.

External Doors: 5 Lever Mortice Deadlocks (conforming to British Standard 3621). Patio Doors: In addition to a central locking device, key operated bolts to top and bottom opening sections. Windows:

Key operated security locks to all ground floor and other accessible windows.

10. Subsidence, heave or landslip exclusion clause

Subsidence or heave of the site upon which the **buildings** stand or landslip as shown in number 9 of sections one and two is not covered by this insurance.

11. Flood exclusion clause

Section one (buildings) and section two (contents) of this insurance do not cover loss or damage caused by flood other than directly resulting from escape of water from fixed water tanks, apparatus or pipes as shown in number 4 of sections one and two.

12. Contractors exclusion clause

This insurance does not cover loss, damage or liability arising out of the activities of contractors.

Endorsements (continued)

13. Index-linking clause

The sums insured in section one (**buildings**) and section two (**contents**) will be indexed each month in line with the following:

Section one (**buildings**): The House Rebuilding Cost Index issued by the Royal Institution of Chartered Surveyors. Section two (**contents**): The Consumer Durables Section of the General Index of Retail Prices or a similar index selected by **us**.

We will not charge you an extra premium for any monthly increase, but at each renewal we will calculate the premium using the new sums insured.

For **your** protection should the index fall below zero **we** will not reduce the sum insured.

14. Business-use extension clause

In return for the payment of an extra premium section four A(i) extends to include **your** legal liability, as defined in that section, for using the **home** for the business purposes which are detailed in the **schedule**. However, **we** will not cover any liability arising out of advice given or services rendered in respect of **your** profession, occupation or business or employment.

15. Thatch clause

It is **your** duty to ensure that:

- all chimneys to solid-fuel stoves, boilers and open fires are kept in a good state of repair and that they are professionally cleaned once a year before winter.
- all old thatch and thatching is burnt at a distance of more than 100 metres from the **premises**.
- no naked flames or tools producing naked flames be present in the attic or loft space at any time.
- two fire extinguishers are kept in the **home** and are maintained in good working order; one of which must be stored in the kitchen and be dry powder.

If **you** fail to comply with any of the above duties this insurance may become invalid in respect of loss or damage caused by fire.

16. Stamp clause

We will only pay up to 75% of the Stanley Gibbons valuation in respect of any stamps that are lost or damaged.

17. Your bank or building societies interest clause

The rights of the bank or building society who provided **your** mortgage will not be affected by anything **you** do to increase the risk of loss or damage to the **home** provided that they were unaware of such action. The bank or building society must write and tell **us** as soon as they become aware of any action **you** have taken to increase the risk of loss or damage. They may also have to pay an extra premium which **you** will have to repay them.

18. Protections clause

It is your duty to ensure that all protections provided for the security of the home and contents:

- are maintained in good working order, and
- are in full and effective operation whenever **you** are absent from the **premises**.

If **you** fail to comply with the above duties this insurance will become invalid in respect of loss or damage resulting from unauthorised entry.

19. Unattended vehicles clause

This insurance does not cover theft or disappearance of property from any vehicle when such vehicle is left unattended without an authorised occupant.

Endorsements (continued)

20. Unoccupancy clause (30 days)

- If you leave the home without an occupant for more than 30 consecutive days we will not pay
- a) the first £250 of each and every claim
- b) for loss or damage caused by theft or attempted theft or malicious acts to
 - money and credit cards
 - valuables
 - televisions, satellite decoders
 - audio and video equipment
 - radios
 - home computers, video cassette recorders
- c) for loss or damage directly caused by escape of water from and frost damage to fixed water tanks, apparatus or pipes unless the water has been turned off at the point of supply to the **buildings**.

21. Restricted FLEEA Only

it is noted and agreed that in respect of Section 1 the buildings cover is restricted to perils of fire, lightning, explosion, earthquake and aircraft. subject otherwise to the policy conditions and exclusions.

22. Wheelchair

Notwithstanding anything to the contrary, Section 2; 6 Third Party Liability is extended to include insured's ownership, possession and use of your motorised wheelchair for domestic and social purposes.

23. Firearms insurance

This endorsement serves to confirm that the insured holds Third Party Insurance under Section 4 Part A. Third Party Liability which grants a limit of indemnity of £2,000,000 in connection with any one occurrence resulting in accidental bodily injury or damage to property of any person arising from the activities of shooting. Provided the Insured holds a valid firearms licence.

24. Contract Works Restriction

It is noted and agreed that accidental damage cover is not operative and Buildings Section 6 theft or attempted theft is excluded unless force is used to gain entry into or exit from your home, its domestic outbuildings or garages.

It is further noted and agreed that Buildings Section 3 storm or flood damage is excluded where your home is not wind and/or watertight.

25. Subcontractors

This condition applies in respect of all contractors working for you.

It is a condition of the insurance that all contractors carry their own public and products liability insurance cover with a limit of indemnity of no less than £2,000,000 applicable to each and every claim arising out of one cause and that a written record of such insurance cover be kept by you

26. Contents and Storage

It is hereby noted and agreed in respect of Section 2 Contents, item C, cover is restricted to fire, lightning, earthquake, explosion, aircraft, smoke and theft. Theft or attempted theft are excluded unless there are signs of forcible or violent entry into or exit from the building.

27. Flat Roof Waranty

It is condition precedent to liability in respect of damage by storm, tempest that any flat roof portion of the within described premises shall be inspected at least once every two years by a qualified builder or property surveyor and any defects brought to light by that inspection shall be repaired immediately. A record of such inspections should be maintained.

Endorsements (continued)

28. Jewellery Clause:

This insurance shall not cover loss of jewellery (including watches) by theft or disappearance unless it is: 1) Being worn

- 2) Deposited in a bank or locked safe or Hotel/Motel safe
- 3) Carried by hand and under your personal supervision

29. Unoccupancy Clause (60 days)

While the Buildings are unoccupied in excess of 60 consecutive days:-

During the period 1st November to 31st March all main water and gas supplies must be turned off unless the central heating system is kept running to maintain a minimum temperature of 55 degrees Fahrenheit (15 degrees Celsius). This insurance excludes valuables, money and credit cards.

It is warranted that the **property** must be inspected internally and externally every 7 days.

30. Change Of Occupancy Clause (Let Property)

It is a condition precedent to our liability that you or your authorised representative notify us if the home at the premises specified in the schedule becomes let under different circumstances or the nature of tenancy alters from that originally disclosed. Upon receipt of this notice we reserve the right to amend the terms and conditions or cancel this insurance. If you fail to comply this insurance may become invalid.

31. Restricted Cover: It is hereby noted and agreed Accidental Damage cover is not included.

32. Malicious Damage by any person normally resident at the premises is excluded.

33. Safe Clause: This insurance does not cover theft of jewellery and watches from the **home** unless such items are kept in a locked safe when you have left the **premises** without an authorised occupant.



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